



**Institute for Law
Enforcement
Administration**



“The most impressive facility I have ever seen and the most impressive group of instructors I have ever had the pleasure of meeting. It’s very obvious that all of you believe in what you’re doing...”

—2004 participant

“I learned a great deal that I can use and really enjoyed the open honesty of both facilitator and participants.”

—2003 participant

LEARN STRATEGIES FOR PROMOTING HARMONY WHILE INCREASING OFFICER SAFETY AND MANAGING WORKFORCE DIVERSITY

Successful completion of this program will prepare officers to conduct diversity training within their organizations and academies.

Law enforcement is charged with relating to all segments of their communities in a fair and impartial manner. Therefore, familiarization with communication styles, customs, language and behavior patterns of various cultures, ethnic groups and non-traditional populations will effectively enhance the quality of police services and departmental image. Shared knowledge of various populations will enhance officer safety, and is likely to increase understanding and empathy in the process of improving police-citizen contacts.

This course will also offer several strategies for improving workforce diversity.

Who Should Attend?

- Police instructors
- Community relations specialists
- Community advocates
- Police managers/supervisors

Topics

- Linking multi-cultural education and officer safety
- Strategies for reducing prejudice and discrimination
- Communication styles associated with various groups and cultures
- Police racial profiling and public perceptions
- Conflict resolution principles
- Creating or maintaining a workplace that welcomes and appreciates differences
- In-depth examination and discussion of classic and contemporary diversity-related literature

Course Location

ILEA Headquarters, 5201 Democracy Drive, Plano, TX 75024

Course Hours

8:30am to 4:30pm Monday-Thursday; 8:30am to 12:00 noon Friday.

Tuition

\$495* ILEA Member, \$595* ILEA Nonmember
**In addition, a \$45 fee will be charged for materials.*

Hotel

Residence Inn, 5001 Whitestone Lane, Plano 75024. Registrants should contact the hotel at 972.473.6761 or 800.331.3131 and advise them you are attending this program to obtain the reduced rate of \$85 per night or visit our website at www.theILEA.org to make reservations on-line.

TEACHING DIVERSITY: TRAIN-THE-TRAINER

May 2-6, 2005 ♦ November 14-18, 2005 ♦ Plano, TX ♦ www.theILEA.org

**APPROVED FOR
TCLEOSE
CREDIT**

FOUR WAYS TO REGISTER

• **Online**
www.theILEA.org

• **Fax**
972.244.3431

• **Mail**
Center for American
and International Law
5201 Democracy Drive
Plano, TX USA 75024

• **Phone**
972.244.3400 or
800.409.1090
8:30am-5:00pm CST

TCLEOSE CREDIT: Law
enforcement personnel
attending this course are eli-
gible for Texas Commission
on Law Enforcement Officer
Standards and Education
(TCLEOSE) credit.

REGISTRATION FORM

Teaching Diversity: Train-the-Trainer
May 2-6 • Nov 14-18 • Plano, TX

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Course Date _____

Name/Rank _____

Agency _____

Address _____

City, State, Zip _____

Phone _____ Fax _____

E-mail _____

PAYMENT INFORMATION

Check enclosed payable to: Center for American & International Law

Purchase Order attached: # _____

Invoice my agency: Attn _____

Credit Card: MC VISA AMEX Discover

Card number _____

Exp. date _____

Name on card _____

Billing address (if different than above address) _____

E-mail for credit card receipt _____

Cancellation Policy:

Tuition, less a \$50 handling charge for each registration, will be refunded upon WRITTEN CANCELLATION received not later than five (5) working days prior to the program (e-mail: cburkel@cailaw.org). No refunds after this date, although substitutions of attendees for this program are permitted. Registrants not entitled to a refund will receive the course materials, with the exception of copyrighted items.



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The Center for American
and International Law
5201 Democracy Drive
Plano, Texas 75024



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