



Leading in the New Workplace:

Navigating Difference and Resolving Conflict

A TWO-DAY SEMINAR TO BUILD AND SHARPEN LAW ENFORCEMENT SUPERVISORY SKILLS

With a “people-centered” focus, this two-day seminar will provide a forum for law enforcement leaders to build and sharpen a range of key management skills. This widely-acclaimed program will utilize a combination of dialogue, discussion and exercises to assist participants in becoming stronger, more confident leaders and managers.

Topics

- Managing Multiple Generations at Work
- Managing Difficult People
- Managing and Resolving Conflict
- Cross Cultural Communication
- Building a Respectful Workplace

Who Should Attend?

Experienced sworn and non-sworn supervisors, managers and leaders in law enforcement.

Tuition

\$295/345 (ILEA member/non-member) per registrant. Lodging and meals are excluded.

Course Schedule and Location

Daily sessions begin promptly at 8:30am and will end at 4:30pm. Lunch will be on your own.

November 11-12, 2010

Glendale Lakes Golf Club
1550 President Street
Glendale Heights, IL
<http://www.glendalelakes.com>

Faculty

Gregory Smith, Associate Director, Institute for Law Enforcement Administration, Plano, Texas. Mr. Smith holds a B.S. degree in Social Science, with a specialization in Multi-Cultural Education from Ball State University. He has more than 20 years of law enforcement, military and teaching experience.

Daniel T. Primozić, Ph.D., Associate Director, Institute for Law Enforcement Administration, Plano, Texas. Dr. Primozić holds a Ph.D. in Philosophy from the University of New Mexico. He has over thirty years of administrative and teaching experience in higher education and over twelve years of experience specializing in teaching law enforcement ethics and leadership.

Over the course of this program, each participant will develop and take away a “road map” of specific personal and organizational steps that can be employed to build or enhance an agency-wide array of topic area skills.