

TEACHING DIVERSITY: TRAIN-THE-TRAINER

Learn Strategies for Promoting Harmony While Increasing
Officer Safety and Managing Workforce Diversity

"...This is a gem in the middle of Texas! I will tell many people about the excellent training and beautiful facility."

*"Best training course I've had in my 16 years of law enforcement."
—2005 participants*

*"The most impressive facility I have ever seen and the most impressive group of instructors I have ever had the pleasure of meeting. It's very obvious that all of you believe in what you're doing..."
—2004 participant*

Course Overview: Successful completion of this program will prepare officers to conduct diversity training within their organizations and academies.

Law enforcement is charged with relating to all segments of their communities in a fair and impartial manner. Therefore, familiarization with communication styles, customs, language and behavior patterns of various cultures, ethnic groups and non-traditional populations will effectively enhance the quality of police services and departmental image. Shared knowledge of various populations will enhance officer safety, and is likely to increase understanding and empathy in the process of improving police-citizen contacts. This course will also offer several strategies for improving workforce diversity, and community relations.

Topics:

- Linking multi-cultural education and officer safety
- Strategies for reducing prejudice and discrimination
- Communication styles associated with various groups and cultures
- Police racial profiling and public perceptions
- Conflict resolution principles
- Creating or maintaining a workplace that welcomes and appreciates differences
- In-depth examination and discussion of classic and contemporary diversity-related literature

Faculty: **Patricia Bates-Ballard**
Diversity Education Consultant, Focus on Inclusion

Daniel P. Carlson
Director, Institute for Law Enforcement Administration

Kristin McMeem
Assistant Director, Human Resources, University of North Texas

Gregory Smith
Associate Director, Institute for Law Enforcement Administration

David Snoddy
Lecturer, Ontario Police College

*Faculty composition based on instructor availability.

Who Should Attend*: Police instructors
Community relations specialists
Community advocates
Police managers/supervisors

*This course is best suited for individuals with prior training experience.

Dates and Locations: November 13-17, 2006
ILEA headquarters (The Center for American and International Law), 5201 Democracy Drive,
Plano (Dallas metroplex), Texas 75024

Hours: 8:30am to 4:30pm Monday-Thursday; 8:30 to 12:00 noon Friday

Tuition: \$495* ILEA Member
\$595* ILEA Non-member

*In addition, a \$75 fee will be charged for materials.

Cancellation Policy: Tuition, less a \$50 handling charge for each registration, will be refunded upon WRITTEN CANCELLATION received not later than five (5) working days prior to the program (e-mail: cburkel@cailaw.org). No refunds after this date, although substitutions of attendees for this program are permitted. Registrants not entitled to a refund will receive the course materials, with the exception of copyrighted items.

Hotels: Residence Inn
5001 Whitestone Lane
Plano, TX 75024

Registrants should contact the hotel directly at 972.473.6761 or 800.331.3131 and advise them that you are attending this program to obtain the reduced rate of \$85 per night or visit our website at www.theILEA.org to make reservations online.

TCLEOSE Credit: Law enforcement personnel attending this course are eligible for forty (40) hours of Texas Commission on Law Enforcement Officer Standards and Education (TCLEOSE) credit.